Boarding & Cleaning Requests Received
Codes & Regulations
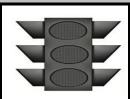
LouieStat

KPI Owner: Darrell Coomer	**Process: Property Maintenance**

Baseline, Goal, & Benchmark	**Source Summary**	**Continuous Improvement Summary**	
Baseline: FY12 Monthly Average: 685 requests	Data Source: Hansen	N/A - Input Measure	
Goal: N/A- Input Measure		Measurement Method: The total number of requests received for boarding, cleaning and cutting of vacant and abandoned properties.	
	Goal Source: N/A		
		Why Measure: Quantify the workload driven by citizen requests.	
	Benchmark Source: N/A	Next Improvement Step: N/A- Input Measure	
Benchmark: N/A			

How Are We Doing?					
Mar2015-Feb2016 12 Month Goal	**Mar2015-Feb2016 12 Month Actual**		**Feb2016 Goal**	**Feb2016 Actual**	
N/A	**9,682**		**N/A**	**327**	
Requests	Requests		Requests	Requests	

Boarding & Cleaning Requests Received

Good

Root cause analysis is not applicable for an input/demand for service measure.